

10 Year Limited Warranty



Under the 10 Year Limited Warranty, The Grace Company will at its discretion repair or replace the cast metal body of the Qnique Quilting Machines if not free of manufacturing defects or imperfections causing product failure. Parts must be sent to The Grace Company at customers expense before The Grace Company will choose to replace them. This warranty does not cover parts that are damaged through misuse, improper storage, improper assembly, loss, natural events, or willful destruction. See below for product list:

- Q'nique 21X Elite
- Q'nique 19X Elite

Grace Company Limited Warranties Exclusions

The Grace Company has no obligation under any warranty provided above to repair or replace products that have been altered outside of The Grace Company specifications, misused, neglected, purposefully damaged, damaged in transit, improper assembly, loss, natural events or have been subject to improper maintenance.

The above warranties do not cover the risk that the user assumes in operation of any Grace Company Products and therefore excludes any liability to The Grace Company for loss, failure, deterioration, personal injury or damage. Under no circumstances will The Grace Company be liable to a purchaser or third parties for special consequential damages, including, but not limited to, death or personal injuries.

All warranties are subject, but not limited, to the following exceptions:

- Products that are returned back to The Grace Company are received damaged, altered or packaged improperly.
- Used besides intended quilting application.
- Error on the customers use of the product.
- Internal adjustments, tampering or parts replacement done by anyone except authorized Dealers or The Grace Company.
- Broken pins on connectors
- Connector(s) damages, cracked, or broken
- General incidental or special damages including damages to fabric or material, the cost of rework or lost profits.