

FAQ Frequently Asked Questions

Will the existing HV feet work on the new DESIGNER EPIC™?

YES (exceptions possible)

Will our existing hoops work on the new DESIGNER EPIC™?

YES

What is the largest possible hoop size?

The machine comes with a 360 x 260 hoop.

But will accommodate the 360 x 350 Majestic Hoop.

What does the machine weight?

33 lbs

What is the sewing space between the arm and the needle?

12.2 inches (310mm)

Is the embroidery unit bag included with the machine purchase?

YES

How will the consumer get the 250 embroidery designs included in the pre-launch gift?

These will be downloaded by the consumer after the purchase is complete.

What size USB stick can be used in the machine?

The machine can accept any sized USB stick

Is consumer financing available?

YES. 72 months at 5.99% or 36 months at 0%